

CTLPA CONFERENCE PROGRAM



CELEBRATING 25 YEARS OF EXCELLENCE

'STRENGTHENING FRAMEWORKS FOR A RESILIENT AND
SUSTAINABLE STUDENT SUPPORT SYSTEM IN HIGHER EDUCATION'

JUNE 26-29, 2022

Via Zoom

CTLPA

PRESIDENTIAL MESSAGE



DR. JACQUELINE HUGGINS

It is with great pleasure, excitement, and a sense of pride that I welcome each of you to the Caribbean Tertiary Level Personnel Association's (CTLPA) Annual Regional Conference 2022.

I wish to welcome all speakers, presenters, moderators, participants, and members of the CTLPA. This conference is a signature event of the CTLPA for many years, and I know that this year's conference experience will be another sterling year of great conversations, presentations, engagements, and memories as we continue to partner with local, regional, and international participants to advance the student services agenda globally.

2022 is especially memorable for the CTLPA family as we are celebrating the organization's 25th Anniversary of existence. When the CTLPA was formed in 1997, the founding members may not have envisaged the impact of this Association in leading the Student Services charge in the Caribbean region. Here we are 25 years later! Stronger, resilient and ready to celebrate the legacy of Dr. Thelora Reynolds, Founding President and her team who had the foresight to create this professional organization. I know that 25 years in the life of any organization is no easy feat, but we have survived and thrived. What an impressive evolution! Well done, CTLPA family.

Even before my tenure as President of CTLPA Regional started, I recalled the honor I felt having been called to serve on the Executive of the Trinidad and Tobago Chapter. This year has been very rewarding personally and as a Student Services Professional. As student services professionals, we all know too well what it means to be all things to all persons as we continuously seek to meet the dynamic needs of our students, institutions, and our profession. The rewards you receive in service to others can never be understated and so as a global leader, this is an important motivating factor. My CTLPA experience has reminded me of many important lessons in appreciating difference, celebrating self-expression, creating opportunity and the power of global networking.



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MEET YOUR CTLPA EXECUTIVE TEAM
CONFERENCE SCHEDULE
MEET THE PRESENTERS

CTLPA

PRESIDENTIAL MESSAGE



With the changing face and demands of higher education we have had to examine how we do business as professionals. In this year, we reviewed the quality, value and relevance of the governance and management structure/policies of the CTLPA and hence, critical strategic goals were developed and achieved. Outreach and partnerships with regional community and international institutions such as, International Association of Students Affairs and Services (IASAS) and our parent body American College Personnel Association (ACPA) have solidified to CTLPA our role in advancing the field of Student Services in the Caribbean Region.

As members of CTLPA, I encourage you to continue redefining self and engaging in the intentional review of who we are, what we are called to do and how we do this as an organization that seeks to impact different institutions and countries to which we belong. Change is inevitable for growth and development to take place.

No Leader can do it alone and as we say "Teamwork is Dream Work". To this end I sincerely thank all Executive members 2021/2022 who have contributed relentlessly to the work of the organization. To all general members of our chapters in Trinidad and Tobago, Jamaica, Barbados, and St. Kitts/Nevis and other islands, I say thank you for placing your faith in us to lead and guide as the founding members once did. Special thanks is being extended to the Executive and Leaders of the ACPA who provided pertinent support at critical times as we sought to achieve our association's strategic goals.

I know that this virtual conference experience and celebration will be a resounding success. I urge each of you to relax, engage and connect during #CTLPA25! On behalf of the Conference Management Team we say – "Have the best conference ever"! Welcome to CTLPA Regional Conference 2022!

Cheers!

Dr. Jacqueline Huggins
CTLPA President (2021-2022)



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JUNE 26-29, 2022

ANNUAL REGIONAL CTLPA CONFERENCE

**'STRENGTHENING FRAMEWORKS FOR A RESILIENT AND SUSTAINABLE STUDENT
SUPPORT SYSTEM IN HIGHER EDUCATION'**

MEET THE **EXECUTIVE**



DR. JACQUELINE HUGGINS
PRESIDENT



MS. RONIQUE RHODEN
PRESIDENT ELECT



**MRS. DORRSET GABBIDON-
POTTINGER**
IMMEDIATE PAST PRESIDENT



MS. JULIE-ANN GUY
SECRETARY



MS. BEVERLEY ELLIS
TREASURER



MS. AMANDA BEST-NOEL
**PUBLIC RELATIONS
OFFICER**

JUNE 26-29, 2022

ANNUAL REGIONAL CTLPA CONFERENCE

'STRENGTHENING FRAMEWORKS FOR A RESILIENT AND SUSTAINABLE STUDENT
SUPPORT SYSTEM IN HIGHER EDUCATION'

MEET THE EXECUTIVE



MS. SAVANNA BENNETT
ADMINISTRATOR



DR. JOY COX
INTERNATIONAL
COORDINATOR, ACPA



MS. DON MARIE HOLDER
BARBADOS CHAPTER
PRESIDENT



DR. VENKATESH
BHEEMAIYAH
ISLAND REPRESENTATIVE
ST KITTS & NEVIS



DR. ANN-MARIE WILLIAMS
JAMAICA CHAPTER
PRESIDENT



MRS. SARIKA MOONIAN-
MC COON
TRINIDAD & TOBAGO
CHAPTER PRESIDENT

JUNE 26-29, 2022

ANNUAL REGIONAL CTLPA CONFERENCE

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MEET THE EXECUTIVE



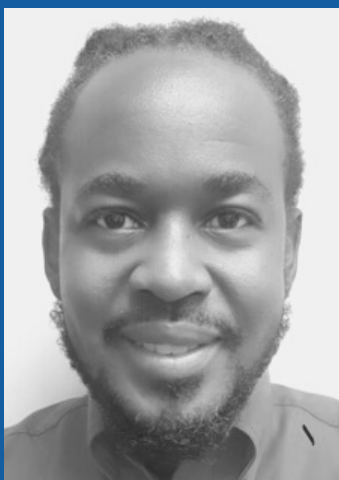
MRS. ALECIA WALTERS-
ARCHIE
MEMBERSHIP COORDINATOR



MS. PAMELA TOWNSEND
MEMBER-AT-LARGE



MR. ROGER BENT
MEMBER-AT-LARGE



MR. CRAIG MC NALLY
MEMBER-AT-LARGE



MRS. ROXANNE
BARTHOLOMEW
MEMBER-AT-LARGE

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Conference

'STRENGTHENING FRAMEWORKS FOR A RESILIENT AND SUSTAINABLE
STUDENT SUPPORT SYSTEM IN HIGHER EDUCATION'

SCHEDULE AT A GLANCE

DAY 1: JUNE 26

Opening Ceremony

5 pm Jamaica Time via Zoom

Musical Reception

Prayer – Ms. Don Marie Holder, President, CTLPA, Barbados

Video Presentation

Past President Video – Dr. Thelora Reynolds

Opening Remarks – Dr. Jacqueline Huggins, President, CTLPA

Greetings – Dr. Merrit Henry, Past President, CTLPA

Featured Address by Dr. Heather Shea, Vice President, ACPA

Musical Rendition by Ms. Renee Lawrence

Vote of Thanks

Closing Remarks by Dr. Jacqueline Huggins, President, CTLPA

Musical Outro

WELCOME!

ON BEHALF OF THE 2022 CONFERENCE MANAGEMENT TEAM, PLEASE FIND ENCLOSED THE ANNUAL REGIONAL CTLPA CONFERENCE SCHEDULE. CONFERENCE DATES ARE JUNE 26 THROUGH TO 29, 2022. WE ARE GLAD THAT YOU HAVE OPTED TO BE PART OF THIS LEARNING AND ENRICHING, PROFESSIONAL DEVELOPMENT OPPORTUNITY. WE TAKE THIS MOMENT TO ACKNOWLEDGE YOUR SUPPORT OF THE CTLPA AS WE CELEBRATE THE 25TH ANNIVERSARY OF ITS INCEPTION. WHAT AN AMAZING ACCOMPLISHMENT! WE WELCOME YOU AS PART OF OUR VIRTUAL CONFERENCE EXPERIENCE AND WE ASK YOU TO FOLLOW US ON SOCIAL MEDIA FOR #CTLPA25 CONFERENCE!

SCHEDULE AT A GLANCE

DAY 2: JUNE 27

10:00 am JA – Welcome by Dr. Jacqueline Huggins

10:10 am JA to 11:30 am – Presidential Round Table: Development of Student Services in the Caribbean moderated by Ms. Kristy Smith.

11:40 am JA – Presidential Feature

12:00 pm JA **PLENARY 1**

Fostering Partnerships in Higher Education as an approach to strengthening leadership frameworks in Higher Education by Dr. James D. Breslin and moderated by Dr. Ronnie Roberts.

1:15 pm JA **CASUAL CAFE** by Mrs. Racquel Collymore, Barbados Community College.

2:15 pm JA **CONCURRENT SESSION 1**

Waning, Coping, or Thriving? Psycho-emotional well-being and Future Orientation of Emerging Adults in Trinidad & Tobago During The COVID-19 Pandemic: An Explanatory Sequential Mixed Methods Study presented by Dr. Narsha James and moderated by Dr. Schontal Moore.

Service-based Learning Experiences in a Socially-distanced Era; How has COVID-19 Shaped Service-learning and Community Engagement presented by Ms. Shilohna Phillanders and moderated by Ms. Don-Marie Holder.

Advocacy and the role of organizations of and for persons with disabilities – the case of students at The University of the West Indies, St Augustine presented by Dr. Jacqueline Huggins & Ms. Rachel Taylor and moderated by Mr. Khaleid Holder.

3:15 pm JA

CASUAL CAFE by Ms. Cokie Thompson, The University of Alabama.

4:15 pm JA

Conference Day 2 – Wrap Session

'STRENGTHENING FRAMEWORKS FOR A RESILIENT AND SUSTAINABLE
STUDENT SUPPORT SYSTEM IN HIGHER EDUCATION'

SCHEDULE AT A GLANCE

DAY 3: JUNE 28

9:00 am JA

PLENARY 2: The Role of Outcomes Assessment in Increasing Publication Output for Student Affairs Practitioners presented by Dr. Keren Cumberbatch and moderated by Dr. Kenneth Niles.

10:15 am JA

CONCURRENT SESSION 2

Caribbean Student Services Practitioners as Institutional Agents: Support for a Case Management Model presented by Ms. Stephanie Bent and moderated by Dr. Ronnie Roberts.

Who Saves the Hero? Zooming in on the Mental Health of Student Affairs Professionals in three Tertiary level Institutions in Jamaica presented by Mrs. Shadelle Hill-Lawrence and moderated by Ms. Don-Marie Holder.

The agonies of students' personal status and access for virtual learning – A question for success or failure presented by Dr. Kenneth Niles and moderated by Dr. Winklet Gallimore.

11:00 am JA

CASUAL CAFE by Mrs. Shawna Carter, Samuel Jackman Prescod Institute of Technology.

12 noon JA

CONCURRENT SESSION 3

Cultivating a culture of Mentorship in the Caribbean: A case study of the MindsOf Initiative presented by Ms. Rachel Taylor and moderated by Ms. Amanda Best-Noel.

Childhood Recollection and Development of Self-Efficacy in First Year Students at the University of the Southern Caribbean: An Exploratory Study presented by Mr. Onesí La Fleur and moderated Ms. Racquel Collymore.

Conference

'STRENGTHENING FRAMEWORKS FOR A RESILIENT AND SUSTAINABLE
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SCHEDULE AT A GLANCE

DAY 3: JUNE 28

1:15 pm JA

CONCURRENT SESSION 4

The Changing Work Environment and Well-being of Public Secondary School Teachers in the COVID-19 Context: A Phenomenological Inquiry presented by Ms. Tia Phillip and moderated by Mrs. Sarika Moonian-Mc Coon.

What's your value? Presented by Mr. Derek Philip and moderated by Ms. Keresha Larmond.

A New Paradigm for Student Retention and Success presented by Dr. Michael Hargreaves and moderated by Mrs. Shawna Carter.

2:30 pm JA

ANNUAL GENERAL MEETING

DAY 4: JUNE 29

9:00 am JA

JA Youth Forum - Visioning Student Services in Higher Education, moderated by Ms. Ronique Rhoden

10:00 am JA

CLOSING AND AWARD CEREMONY

Featuring Rev. Dr. Jamie Washington, ACPA Past President and Student Affairs Scholar

Meet the Presenters



Dr. Heather Shea is the current ACPA Vice President. She will serve as the President during the Association's 100th Anniversary in Chicago in 2024. In addition to her service to ACPA, she works at Michigan State University where she serves as both the Director of Women's Student Services and in the Division of Student Life and Engagement and as Affiliate Faculty for Student Affairs Praxis and Professional Development in the Department of Educational Administration. In her dual role, she works most closely with the Student Affairs Administration Master's degree program. Her professional work focuses on the liminal space between student affairs theory and professional practice and engaging both full-time student affairs educators and master's students in conversations about reflective praxis. Her research pays close attention to how former students, upon reflection years after co-curricular collegiate experiences, reflect upon and make meaning of these experiences. In addition to working full time, Heather also is the co-founder and host of the podcast Student Affairs Now www.studentaffairsnow.com where she features conversations with thought leaders, scholars, and engaged student affairs educators.

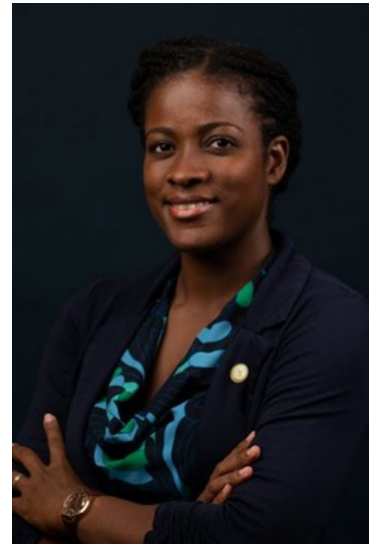
Dr. James D. Breslin is a higher education scholar, practitioner, and consultant who specializes in student success, academic support and advising, assessment, institutional effectiveness, and leadership and administration. He currently serves as Assistant Provost for Assessment, Accreditation, and Institutional Effectiveness at Bellarmine University, where he also holds an appointment as Associate Professor of Health Professions Education. An active citizen of the field, Dr. Breslin regularly publishes, presents at conferences, and serves on editorial boards for several peer-reviewed publications and in elected leadership roles in professional organizations.



Mrs. Racquel Collymore, MA, NCC, Registered Counselling Psychologist, is the senior counsellor at the Barbados Community College. She has been in the field of counselling for nearly 20 years. Racquel is passionate about student development and is active on several committees at the College relating to curriculum and student services. She has been involved in research at her College on Self-harm and has been instrumental in developing and teaching the elective HIV & AIDS Peer to Peer Education.

Meet the Presenters

Ms. Narsha James née Modeste is an educator at the University of the Southern Caribbean. She is an advocate for Christian education and holistic living, with a special focus on mental wellbeing. She has been an educator for 14 years (and counting), with research interests in adolescent mental health, addiction, and resilience. She holds an undergraduate degree in Behavioral Sciences with an emphasis in Psychology and a minor in Family Studies. Her master's degree is in Educational Psychology. Currently, Narsha is pursuing a PhD in Child, Adolescent and Youth Studies with research emphasis in mental wellbeing and future orientation of emerging adults. Outside of work, Narsha is a nature lover and exercise enthusiast. She enjoys these activities with her husband and 5-year-old son.



Ms. Shilohna Phillanders is an experienced and passionate Service-learning and Community Engagement practitioner and researcher, focused on empowering learners through a holistic education experience. Shilohna specializes in community outreach activities, volunteer management and grassroot-based organizations' development; with a keen interest in the impact of service-based activities in academia on student and societal development. Shilohna is a contributor to "Caribbean Quality Culture: Persistent Commitment to Improving Higher Education" which was nominated for the 2022 International Book Awards. Her chapter looked at the role of Service-Learning and Community Engagement in improving Higher Education within the Caribbean showing not only her passion for the field but also her commitment to the region's Higher Education development.

Dr. Jacqueline Huggins holds a PhD. in Sociology from The University of the West Indies St. Augustine, Trinidad and Tobago. Her area of research focused on inclusive education at the post-secondary level within the Caribbean. As Manager, Student Life and Development Department she manages the provision of academic support to all students. Dr. Huggins is passionate about Student Services and to this end she is the current President, CTLPA, Regional and the Immediate Past President, CTLPA, T&T Chapter. She holds several positions on ACPA including a Governing Board Member and Regional Coordinator and International Mentor with the International Association of Student Affairs and Services. Dr. Huggins is also a volunteer of a number of organizations for persons with disabilities and she is currently the Co-Lead on a CDB regional research project that is addressing the situation of persons with disabilities in Trinidad and Tobago, Grenada, St. Lucia and Jamaica.



Meet the Presenters

Ms. Rachel Taylor is a PhD candidate at the Institute for Gender and Development Studies, UWI, St Augustine Unit. Her current research examines gendered experiences and negotiations in cultural performance, specifically Afro and Indo Trinidadian drumming. She has worked on numerous local and regional projects focused on giving voice to marginalised groups. She was a recipient of the Caricom Leadership Scholarship and the Elsa Goveia postgraduate scholarship. She holds a master's degree in Gender and Development Studies from The UWI, Mona Campus and enjoys teaching and conducting social science research. Her other research interests include construction identities in the Caribbean context and Ageing in the Caribbean.



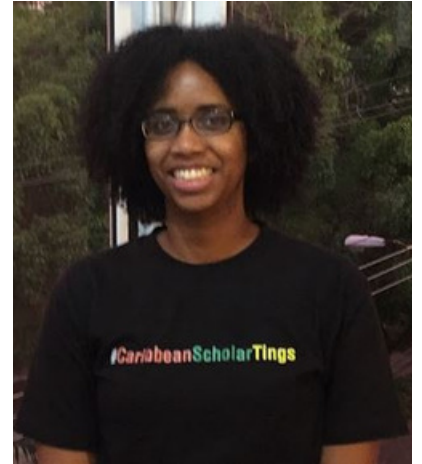
Ms. Cokie Thompson (she/her) is the Assistant Director of the Blackburn Institute, a civic engagement and leadership development program, at the University of Alabama in Tuscaloosa, Alabama, USA. She graduated from the University of Alabama in 2017 with a B.A. in Journalism and in 2019 with an M.A. in Higher Education Administration. Prior to returning to UA, Cokie worked as a Coordinator for Leadership and Service at Louisiana State University in Baton Rouge, Louisiana, USA. She is currently the Vice Chair for Research and Assessment and previously served as Interchange Coordinator within ACPA's Commission for Student Involvement. Her favorite restorative activities are taking walks in the sunshine and reading romance novels.

Dr. Keren Cumberbatch has been teaching linguistics at the Mona, Open and St. Augustine campuses of The University of the West Indies since 2000. At present, she coordinates the sign language interpreting programme and serves as Deaf Clinic Coordinator. She is the UWI/Guardian Life Premium Teaching 2014 Awardee and has a M.Ed. in Higher Education (Administration). Her academic interests include deaf studies, sign linguistics, language documentation, endangered languages, patient communication and adult education. Her civil interests are Deaf education and Deaf advocacy. Dr Cumberbatch has 9 refereed single- and co-authored publications as well as 5 non-refereed publications.



Meet the Presenters

Ms. Stephanie Bent holds a Masters of Education in Anthropology and Education from Teachers College, Columbia University and a Masters of Science in Higher Education-Student Affairs from Florida State University. While at Teachers College, Ms. Bent conducted research about ethnic identity construction among Caribbean-Americans. Currently, she is a PhD candidate in the Higher Education, Student Affairs and International Education Policy program at the University of Maryland-College Park. She has worked in student affairs in the United States for several years with experiences in various functional areas: residential life, leadership development, first year programs, sophomore programs, living learning communities, student conduct, and academic advising. Her research interests include indigenous educational practices at tertiary education institutions within the Caribbean, identity and leadership development of Caribbean tertiary students living in and outside the Caribbean, and understanding how Caribbean tertiary education contributes to national development.



Mrs. Shadelle Hill- Lawrence is a mother and wellness advocate. She is confident that an 8-year career in student affairs has groomed her for this and impacted her conceptualization of true passion and purpose. Having pursued Government undergraduate and graduate degrees at The UWI, Mona Campus, her love for development and service was always evident. Experience in the areas of residence life, customer service and working with international students, played major roles in her new found passion. Currently on a break from student affairs-following the birth of her daughter, Shadelle currently focuses on mental health and overall wellness – zooming in on motherhood and student affairs.

Dr. Kenneth Niles, Chief Executive Officer and President of Immanuel Ministries International (I.M.I.L.) and HIS Global Concepts – a consultancy company, has had specialized training at the Haggai Institute in Singapore and in the United States where he attained his doctoral degree in Christian Psychology. He also attained a Master of Science degree in Mediation Studies at the University of West Indies, St. Augustine. Dr Niles participates in Essential Skills in Mediation Training as a coach and is certified as a mediator by the Mediation Board of Trinidad and Tobago. He also lectures at The University of The West Indies, St. Augustine and at the University of the Southern Caribbean both in Trinidad and Tobago in Gerontology and Psychology.



Meet the Presenters



Ms. Shawna Carter is a Counselling Psychologist who has served in the field of guidance and counselling for over twenty years. She is presently the Guidance Officer at the Samuel Jackman Prescod Institute of Technology, a postsecondary technical and vocational institution in Barbados. Shawna is a graduate of the University of the West Indies, Cave Hill Campus and holds a Master of Science degree in Counselling Psychology.

Mr. Onesi K. La Fleur is a higher education practitioner who currently serves as the Vice President Services and Enrollment Management at the University of the Southern Caribbean. He previously served as the Dean of Commuter Student Services where he superintended the student support services specially for the large percentage of Commuter Students at the University of the Southern Caribbean. With over ten years of experience in student affairs management, the creation of a personalized and satisfying student experience under girds his practice and policy formulation to aid students success. Mr. La Fleur remains indebted to the Caribbean Tertiary Level Personnel Association Trinidad and Tobago Chapter where he currently serves as the President Elect for the tremendous growth and Development that has been afforded him in the area of student affairs administration.



Ms. Tia Phillip is a recent graduate of the University of the Southern Caribbean with an MS Counseling Psychology (Community Counseling Emphasis). She comes from the twin-island state of Antigua and Barbuda and holds an Associate in General Studies and a BSc. Psychology (Special). Ms. Phillip has an administrative professional background. Prior to graduate studies, she was employed in the Student Support Services department of a tertiary level institution in Antigua where she connected students with academic resources. During her graduate journey, she was an Intern Counselor at the American University of Antigua College of Medicine where she provided mental health support and education to university professors, students, and staff. She is currently a Clinical Resident at Orchard Blue Counseling Services where she serves teen and young adult populations. Ms. Phillip aims to gain further certification in Cognitive-Behavioral Therapy, Art Therapy, and Trauma Counseling.

Meet the Presenters

Mr. Derek Philip has 17 years of working experience in Higher Education Institutions in Trinidad and Tobago (T&T). 7 ½ of those years were spent at COSTAATT (College of Science Technology and Applied Arts of Trinidad and Tobago) as its Director of Facilities Management and the rest at the USC (University of the Southern Caribbean) where he is presently serving as the Director of Planning and Engineering.

Mr. Philip is a Registered Engineer in T&T, holds a Baccalaureate degree in Electrical and Computer Engineering from the St. Augustine Campus of the U.W.I. and a Master of Business Administration Degree from the University of the People out of California, U.S.A. He is a graduate of the APPA Institute of Facilities Management, APPA's Facilities Supervisor's Toolkit and SCUP's Planning Institute. Mr. Philip was an integral part of COSTAATT's facilities expansion between 2009 and 2012 and laid the groundwork for the COSTAATT Main Campus in Chaguanas. He received two awards while at COSTAATT in the areas of Innovation and Leadership. He is presently attempting to modernize facilities operations at USC and transitioning into more of the business aspects of running a Higher Education Institution.



Dr. Michael N. Hargreaves is the General Manager of Eirene Intelligence Researchers. He is an educator, researcher, and consultant. His work and experience span multiple disciplines and broadly addresses narratives of human experience. Michael has designed and deployed models to reduce the risk of premature exits of undergraduate students and developed methodologies for recruiting, engaging, and retaining tertiary level students. Michael has spent extensive years of research and experience in using analytical technologies to improve the quality of decision making. The investigation led to the development of the Student Success Suite an application that allows university administrators to increase student engagement and success. He is passionate about students succeeding in their academic journey and sees the first year as highly critical to their overall success in academic life. The knowledge has fueled his personal and professional journey to assist educators and their students in working together towards completing their educational program. He holds a Doctorate in Education in Leadership and Professional Practice from Trevecca Nazarene University, a Masters of Business Administration in Economics from St Cloud State University, and a Bachelor's Degree in Actuarial Science from St John's University.

Meet the Presenters



Rev. Dr. Jamie Washington, Pronouns (He/Him/His) is the President & Founder of the Washington Consulting Group (WCG). WCG was named by the Economist as one of the Top 10 Global Diversity Consultants in the world. Dr. Washington has served as an educator, administrator, and consultant for over 38 years. He serves as an invited instructor in the Harvard Graduate School of Education and the Lancaster Theological Seminary. He is the President and Co-Founder of the Social Justice Training Institute and a Past President of the American College Personnel Association (ACPA). Dr. Washington earned his B.S. degree from Slippery Rock State College; a double Master of Science degrees from Indiana University/Bloomington; a Ph.D. in College Student Development, from the University of Maryland College Park; and a Master of Divinity from Howard University School of Divinity. He has been honored as a distinguished alumnus from both Indiana University, Bloomington and the University of Maryland, College Park. Jamie received an honorary Doctorate of Business from Shepherd University in May 2019 and received an honorary Doctorate of Laws from Wheaton College of Massachusetts in 2021. He has received many awards and honors. He was honored with the University of Maryland Baltimore County's Legends of Excellence Award for his contribution to the lives and education of Black and Latin faculty, staff and students. He received the 2020 Annuity Coepris Senior Leader Award from ACPA. He is the 2021 recipient of the NASPA Dr. Bobby Leach, Leadership in Social Justice Award, and the ACPA Esther Lloyd Jones, Outstanding Service to the Profession of Student Affairs and Higher Education Award. In 2022, he received the Outstanding Service Award from MassBay Community College. He is a member of Omicron Delta Kappa, Golden Key, Alpha Phi Omega, Phi Delta Kappa and a life member of Alpha Phi Alpha fraternity Inc.

CTLPA Presidential Feature



Dr. Thelora Reynolds is the Former Director, Student Services and Development at University of the West Indies, Mona, Jamaica. Dr. Thelora Reynolds is a Diamond Honoree of the Educational Leadership Foundation of the American College Personnel Association (ACPA). Dr. Reynolds was honored for her vision and commitment as founder of the Caribbean Tertiary Level Personnel Association (CTPLA), the first international division of ACPA, and for her service as its first president from 1997-1998.



Dr. Eslyn Jones works as a Vice President, Student Affairs at The College of The Bahamas, which is a Colleges & Universities company with an estimated 652 employees. She served as President, CTLPA from 1999-2000 bringing to its leadership much vision and structure for the continuation of CTLPA's work and impact on advancing global conversations about student services in the Caribbean region and beyond.



Dr. Merrit Henry is a pioneer in Career Education in the Caribbean. She is the only CTLPA President that served three times in 2000, 2004 and 2016. Dr. Henry has many years of experience in the field of Guidance and Counselling and Career Education leading the regional discourse on Career Development. She is the author of the book *Exploring Careers: Guidelines for Decision Making* and currently serves as an adjunct faculty at the University of Technology, Jamaica. She is founding Manager/CEO of MLH Career Solutions which has its genesis in January 2018. Many years of experience in the field of Guidance and Counselling and Career Education at the secondary and tertiary levels of the Education System have allowed her the opportunity to develop and implement many programmes in Career Development including Job Shadowing, Mentorship and World of Work preparation which includes how to plan an effective job search, write winning resumes, prepare for and attend interviews. Dr. Henry has networked and interacted with public and private sector organizations by helping them to recruit the "best fit" for their organization through the planning of Mock interviews, Annual Job Fairs, internships, summer and part time employment

CTLPA Presidential Feature



Mrs. Sharon Williams-Brown recently retired from her post as Senior Counsellor at the University of the West Indies at Mona, where she worked for over 30 years. Her responsibilities there included supervising the innovative UWIHELPS telephone/text counselling service, coordinating the Peer Support Provider programme and writing psycho-educational brochures. Mrs. Williams-Brown was a founding member of the Caribbean Tertiary Level Personnel Association and served as president of the organization on two occasions. She continues to be active professionally in private practice and consultation, as an adjunct lecturer at UWI Mona and as a volunteer and trainer with the Mental Health and Psychosocial Support arm of the Jamaica Red Cross Society.



Dr. Jacqueline Austin is an international consultant and higher education administrator. She has spent over 15 years of her career as a Higher education administrator and practitioner here in the Caribbean and abroad. She has served in career services, adult education and most recently as college President. Her specialization and expertise are in the areas of Leadership, Change Management, Human Resource Development and Technical Vocational Education and Training (TVET). Amongst her many accomplishments, is a Presidents' Doctoral Scholarship awarded by the University of Manchester and a Diamond Award from the American College Personnel Association for her work in advancing student services in the Caribbean. In 2010, she was awarded a Hubert Humphrey Fellowship by the United States Department of State and completed studies in Workforce Development and Educational Leadership at Pennsylvania State University. She also was invited to the White House by US Vice President Joe Biden, where she delivered a presentation on the challenges confronting educational institutions in small island developing states. Dr. Austin served as CTLPA President from 2007 - 2008.

CTLPA Presidential Feature



Dr. Jerome Miller-Vaz is the Head of Sites for the University of the West Indies Open Campus, Jamaica Western Zone. She is the recipient of several awards among them are; the UWI Principal's Award for Excellence, Diamond Honoree award from The American College Personnel Association. Dr. Miller served as President of the CTLPA and has contributed significantly to the Association during her tenure. She is the recipient of several awards among them are; The UWI Principal's Award for Excellence, Diamond Honoree award from The American College Personnel Association. She served as President of the Caribbean Tertiary Level Personnel Association three times and contributed significantly to the Association during her tenure. She serves on several educational committees and professional boards.



Mr. Curtis Mike is the Administrative Manager for the Student Activity Centre at The UWI, St. Augustine Campus. He served in many capacities in Student Services and was able to bring that knowledge to support his service as President, CTLPA in 2010. Curtis Mike BSc (UWI) MBA (Herriot Watt) Administrative Manager with responsibility for the Student Activity Centre at the St. Augustine Campus of the University of the West Indies 1999-Present. Served successively as Head of Student Services (Ag 2003-2004) and Residence Services Manager 2004-2006. Worked with the Endowment Fund Carnival Fete organising Committee 2006-2020. Member of the organising Committee for the DEF Golf Tournament 2017-2019 Administrative Assistant to the Secretary of the Endowment Board from 2018-2022. Joined the Endowment Board in March 2022. Professional and service affiliations include President of the Caribbean Tertiary Level Personnel Association (CTLPA), Vice President of the Senior Common Room Members Club Member of the American College Personnel Association (ACPA).

CTLPA Presidential Feature



Mr. Chandar Gupta Supersad was the former Manager of Financial Advisory Services of The University of the West Indies, St. Augustine, Trinidad & Tobago where he was responsible for Bursaries, Scholarships and Financial Aid. Previously he worked as the Careers and Placement Officer at the same campus. His main responsibilities then included career planning and coaching and job placement and the preparation for the world of work. He was one of the campus advocates for student services and this has resulted in him serving in various committees such as International Service Learning, After School Care Centre, University Safety Committee, Matriculation and Graduation Ceremonies, Annual Christmas Party celebration for disadvantaged children and Fund Raising Committee. His lifetime experience in community services is exemplified by his twenty six years service in Rotary work and has served as President 4 times in two different clubs. He is a Past President of the Caribbean Tertiary Level Personnel Association (CTLPA) and in 2012 received ACPA's Most Outstanding Leader Award and Diamond Honoree Award. He served ACPA in the capacity of Assembly Co-ordinator for International Divisions for 3 years.



Ms. Donna Mae Jackson is a career Students Services and Development practitioner with a penchant for the arts, particularly creative writing. Miss Jackson is a proud graduate of the University of the West Indies, MSc in Public Administration programme. Her passion is in creating and delivering programmes and services that provide students with resources, materials and opportunities to meet the rapidly changing needs of today's global environment. She began working in the Department of Office of Student Services & Development in the position of Student Services and Development Manager in 2002. As a civic minded individual, she immediately joined became a member of the Caribbean Tertiary Level Personnel Association (CTLPA) where she served as Public Relations Officer (PRO) - Jamaica Chapter for two consecutive years and PRO - Regional. In 2010-2011, she became the President elect for CTLPA and began serving in 2011-2012 as President. As part of her tenure she conceptualized The Young Caribbean Leaders in Training which ran concurrently with the CTLPA Conference. This initiative saw students from various tertiary institutions being exposed to leadership, ethics, financial management, relationship and sexuality to name a few.

CTLPA Presidential Feature



Mr. Phillip Robinson served as President, CTLPA in 2013. He collaborated with the University of Louisville to ignite discussions regarding the development of the University of Trinidad & Tobago Master's program in Student Affairs. He worked closely with ACPA and the CTLPA Trinidad Chapter to support its development. As the former Registrar at The University of Trinidad and Tobago, Phillip has been a career professional in the higher education and skills training sectors in Trinidad and Tobago for the last Thirty (30) years. He is a graduate of the University of the West Indies with a BSc. in Economics, and a Master of Human Resource Management degree (Distinction) with Specialization in Training and Development. Phillip also received Advanced Management for Training certification from the collaboration among the Metal Industries Company Ltd. (MIC), ICON Institute in Aachen, Germany, and the German Chamber of Crafts and Trade in Aachen, Germany. Professionally, Phillip has served as the first President of the Trinidad and Tobago Chapter of the Caribbean Tertiary Level Personnel Association (CTLPA).



Ms. Allyson Logie Eustace has twenty years professional experience in Residence Life, diversity, programming and student engagement. Serving as the CTLPA President in 2015, Ms. Eustace was passionate about bridging cultural gaps among people through education and interpersonal relationships.

CTLPA Presidential Feature



Ms. Chandra Ragoonath holds a B.A. (English and Sociology) and an EMBA (UWI). She formerly worked at The UWI, St. Augustine Campus from 1981 to 2015. In June 1999 as Administrative Assistant, Admissions, Student Affairs, The UWI, St. Augustine Campus, she attended her first CTLPA conference at Ocho Rios, Jamaica and joined the CTLPA as a member. She attended CTLPA and ACPA conferences and workshops from 2008 to 2019. Served in various positions such as Assistant Secretary/Secretary/Membership coordinator, President (TT Chapter) 2013/2014 and 2014/2015 and Regional President 2015/2016. Ms. Ragoonath continued to serve the Local chapter in various positions such as treasurer and member at large until 2018. She received the CTLPA Special and Leadership Awards from 2011 to 2017. Ms. Chandra Ragoonath brought fresh administrative perspective to the CTLPA and supported the International Association of Student Affairs and Services' (IASAS) publication on Student Affairs and Services in Higher Education: Global Foundations, Issues and Best Practices.



Mr. Jason McKenzie currently serves the University of the West Indies, Mona Campus, as the Director of Student Services and Development. In addition to leading a team of outstanding Student Personnel Administrators, his work involves the planning, coordinating and delivery of out-of-classroom development programmes for students. As a Student Affairs practitioner, Jason has served in Residence Life, New Student Services as well as the Commuting Students Services. In his continued quest for greater involvement and impact, he became involved in the leadership of the Caribbean Tertiary Level Personnel Association [CTLPA]. His journey with Caribbean Tertiary Level Personnel Association [CTLPA] began 23 years ago. He has served this outstanding body as Regional President for 2017-2018. His life's work with the CTLPA is anchored on fostering student success while empowering practitioners to deliver exceptional teaching and learning experiences for students. He is a Radical Collaboration Specialist, and strongly believes in the power of the community of practitioners in effecting the most profound change in the lives of students.

CTLPA Presidential Feature



Mr. Roger Bent is a past president of CTLPA and currently works as a Student Services and Development Manager at the University of the West Indies, Mona. He has a MA in Higher Education: Student Personnel Management and a BA in Media and Communication. Roger is a strong believer in co-curricular involvement and was a part of student government; he also represented the University several times at international debating competitions during his time as an undergraduate student. Roger now serves as a Student Services and Development Manager as well as the coordinator of the Debating and Public Speaking Programme at the UWI, Mona. Roger has worked in the areas of Students Affairs, Programme Management, Education as well as Media. He is the recipient of the UWI Premiere Awards for Service and Leadership as well as the Governor General's Youth Award for Service. Additionally, he is a member of the International Leadership Association (ILA) and Country Representative on the World University Debate Council (WUDC).



Ms. Shadelle Hill-Lawrence is a mother and wellness advocate. She served as CTLPA President in 2020 bringing much passion to her role having served in varied areas in student affairs. Having pursued Government undergraduate and graduate degrees at The UWI, Mona Campus, her love for development and service was always evident. She has experience in the areas of residence life, customer service and working with international students, played major roles in her new found passion. Shadelle's love for development and service was always evident then and continues as she focuses on mental health and wellness - zooming in on motherhood and student affairs. ShadelleHill- Lawrence is a mother and wellness advocate.

CTLPA Presidential Feature



Ms. Dorrset Gabbidon-Pottinger is the Assistant Registrar, Student Services at The University of Technology, Jamaica where she provides a range of out of classroom support to students to facilitate their total development. An experienced educator who has harvested a wide range of skills from various levels of the education system over a 30 year period, of which 20 were spent in the field of higher education. She is excellent at mobilizing teams and individuals to effectively implement programmes and activities geared at enhancing students' success. Dorrset has spent considerable time in the field of Career Education. She served as Career and Placement Officer at the College of Agriculture Science and Education and at University of Technology, Jamaica, during this period at UTECH, JA, she expanded the Placement Unit to include structured career programmes. Dorrset served as CTLPA President in 2021, leading the first virtual CTLPA Conference. She enjoys serving and among others she has served CTLPA in various capacities and is also a board member for Dress for Success, Jamaica. Her vision is to lead a holistic lifestyle and for this to filter through to her family and by extension the society.



Dr. Jacqueline Huggins holds a PhD. in Sociology from The University of the West Indies St. Augustine, Trinidad and Tobago. Her area of research focused on inclusive education at the post-secondary level within the Caribbean. As Manager, Student Life and Development Department she manages the provision of academic support to all students. Dr. Huggins is passionate about Student Services and to this end she is the current President, CTLPA, Regional and the Immediate Past President, CTLPA, T&T Chapter. Dr. Huggins is leading the CTLPA 25th Anniversary Conference Celebration 2022! She also holds several positions on ACPA including a Governing Board Member and Regional Coordinator and International Mentor with the International Association of Student Affairs and Services. Dr. Huggins is also a volunteer of a number of organizations for persons with disabilities and she is currently the Co-Lead on a CDB regional research project that is addressing the situation of persons with disabilities in Trinidad and Tobago, Grenada, St. Lucia and Jamaica.

Messages from Members



The CTLPA conference is a refreshing time, which always re-centers me and reminds me why I am in student affairs. As a member of the Caribbean diaspora, my involvement in CTLPA has also afforded me the opportunity to get involved in student affairs in the place I call home. - **Stephanie Bent, USA.**



An organization focused on shaping the mind-set of student services practitioners while ultimately improving personnel capabilities via research and development with knowledge transfer to meet the modern demands of the world's growing student population. An organization that brings about new experiences and innovative world-class standards within the tertiary environment. - **Anil Maharaj, Trinidad & Tobago.**



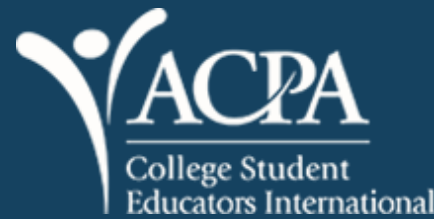
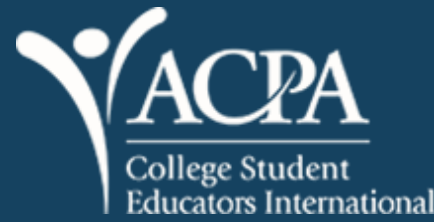
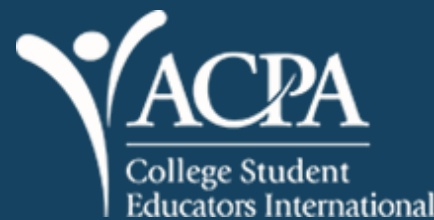
Over the last three years, I have had the opportunity to become intimately involved in the Regional Executive of the CTLPA. As the Island Representative (Barbados), following on from the work of Mrs. Julia Thorington, I am leading the revitalization of the Barbados Chapter. This allows me to support the work of the CTLPA by fostering a space where Student Services Personnel can support each other's well-being and be equipped to share their experience and expertise, locally and in global environments like that fostered by the CTLPA and ACPA. I am proud that this year, Barbadian Student Affairs professionals are serving in the Conference Casual Cafés and have hosted independent webinars over the year by members for members. - **Don Marie Holder, Barbados.**



It is a distinct honour and pleasure to have been involved with CTLPA for the past 16 years serving as an executive member both at the local and regional levels. Having served as Treasurer of the local chapter for 4 years and 6 years regionally, I am proud of my sterling contribution to the organization and the indelible mark which I hope will be left having been awarded ACPA Diamond Honoree (2016). Presently I am a Member at Large and Assistant Treasurer who continues to serve CTLPA with integrity and professionalism. Extending special greetings to all for a rewarding and successful Conference 2022. - **Pamela Townsend, Trinidad & Tobago.**



Being involved in CTLPA means that I ensure representation to the diversity in the myriad of areas in the field of Student Services. As a Service Learning and Community Engagement practitioner and researcher, I am please to give a Caribbean voice to a field which generally is under-explored in our context. - **Shilohna Phillanders, China.**



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